

September 1, 2020

### Amplification Systems

- Speakers to use outside - storytimes
- CCPL has mini-PA systems, and podiums that can be charged and transported (expensive, but really nice) Anchor Audio Acclaim 2:  
<https://www.anchoraudio.com/Acclaim-2/>
- Anyone using leveliers with bluetooth/laptops? No.

### Outdoor Access Points

- AACPL has put access points outside for parking lot use
- CCPL extended their existing access points at most branches
  - Installed a new one on the roof at West
  - Looking into partnering with other orgs to put access points in other locations in the county

### Tech Tips for Helping Customers

- Quick Assist
  - AACPL
- LibChat
  - SMCL uses with screensharing
- Not as much tech help has been needed in the libraries that are open
- People may not know the library is open

### Question - Is Your Library Open?

- Most are not
  - SMCL open limited hours, Garrett open, Calvert PF open limited hours, Harford/LBPH/CCPL/Howard/Carroll/Allegany curbside
  - Washington County curbside and computer use by appointment
  - AACPL moving to computer use by appointment Sept. 14

### Remote Printing

- Calvert and Charles using Xerox

### Other

- Howard County about to start loaning Chromebooks/hotspots
  - Does anyone else do this? Experiences? Use guest profile?
  - AACPL/Scott Barter - Guest login, for ease of use
- Calvert just got a grant for Chromebooks
  - Howard County says definitely get the Chrome Enterprise license, either with the devices (lifetime) or separately (renew yearly)
    - Can remotely disable devices
- Apps?

- Microsoft, Kahoot, Zoom, etc.