

## MDLIBTECH Meeting Notes

September 11, 2018

AACPL Headquarters

Attendees: Maurice Coleman (HCPL), Johanna Doty (AACPL), Deborah Haviland (SMCL), Maria Jolley (CL), Larry Kile (CL), Marianne Meador (CCPL), Robert Palmer (SMCL), Stephanie Petruso (AACPL), Ray Reed (CCPL), Ryan Rickels (HCPL), Sara Stephenson (SMCL), Liz Sundermann (BCPL)

### Scope of the Group

- Stephanie spoke to MAPLA to share information about the group - what it is, who is invited to meetings, how to join the listserv
- Anyone from IT staff to other library staff interested in technology
  - Everyone is welcome!
- As a statewide community of practice, we can talk about possible statewide projects/make recommendations

### Adobe CC

- MEEC says if you contact them, they will figure out a way to make licensing work for public use for the next 4 years or so
  - They are working with universities and classrooms
  - Adobe is working on a solution, but continuing to patch through with older model until something is decided
- Pricing?
  - Harford County has internal use, got government/nonprofit rate
  - Tech Soup for internal use - \$239/year
  - \$300/year through MEEC for two licenses

### Microsoft Office

- AACPL and BCPL moving to Office 365
  - Share docs and collaborate

### Apple Computers

- BCPL has iPads, no Mac desktops
- SMCL had one Macbook available for public use
  - Was popular, but got beat up, so is now out of service
- Harford has three Mac desktops in innovation lab
  - Apple Production Suite
  - Expanding
  - Remote management: Deep Freeze
- AACPL has 4 Macs at one branch
  - Challenges for managing
  - Don't automatically turn on
  - Building a creation lab - not planning to go with Macs, but maybe a consideration
- Staffing Issue

- Do enough staff have the knowledge to maintain and service Macs?
- PCs are better now - maybe Macs aren't necessary for things like design and creation
  - Gaming laptops
  - Software is more widely available
  - Cheaper!
- Note: If you go through Apple, you can get government rate on products, but there are limitations on educational extras
  - You can't get the crayon instead of a pen
  - If you go through MEEC, you can get the education extras
- Harford County using iPads for roving, ILL, apps for kids areas, AR
  - iPod Touches for Google Cardboard

#### WiFi Hotspots

- AACPL - seamless, all checked out -Mobile Beacon
- Harford - checked out all the time
  - Customer took one too close to Canadian border, \$250 bill
    - International roaming was on by default
- Charles County - Mobile Beacon
  - Stopped allowing holds
- SMCL - Kajeet
  - Data limits
  - Data not being used
  - Next year possibly going with fewer Verizon, adding some unlimited Sprint
- Mobile Beacon - catching fire?
  - AACPL and CCPL had some replaced, but no actual fires
- Keep catalog records as vague as possible re: model numbers, images, etc.
- PCs for People - if you end up with a high number of hotspots from Mobile Beacon, you can switch over to PCs for People and they also have other services for libraries, eg. Will send broken computers for a computer repair program
- Educational Spectrum could be auctioned off (FCC in new rulemaking)
  - Could result in higher pricing for Mobile Beacon service - something to keep an eye on

#### BCPL Circling Chromebooks

- Lost quite a few
- Haven't replaced
- Ones that are still circling are always out
- At least 3 individuals who have been able to check out the ChromeBooks and go elsewhere - has reduced security issues from these individuals

#### MD Tech Connect 2018

- Event will be Thursday, December 6 at Shady Grove
- Registration opening soon
- Theme is the connected library user experience

- Same format as previous years: keynote, breakout affinity groups, panel in the afternoon, tech expo

#### Communication/Promotion Ideas for this Group

- Keep people talking, idea sharing
- Facebook group? Another option for sharing?
- Maurice will take to Staff Development group
- Sign up for listserv on MDLIBTECH website (MDLIBTECH.weebly.com)

#### Round Robin

- Harford
  - Overhauling 3D printer environment
    - LulzBot
    - Marketing Upgrade
  - Third party management/patching for PCs
  - Beta pilot for small business info security
    - Small businesses adapt NIST security standards
  - Capture the Flag - November 3
  - Compliance training - security
  - Windows 10/Office 2016 training for internal
  - Moving staff to using LEAP for everything
    - Keeping some clients for circ
  - Exchange 2016 upgrade
  - Overhaul employee workstations
- SMCL
  - Investigating Adobe CC, audio editing
    - Mobile space
  - Makerspace to deploy in new Leonardtown Library and mobile makerspaces
  - Capture the Flag
  - Tech competencies
  - Credit cards at self checks
  - Upgrading to Windows 10/Office 2016
- AACPL
  - Ozobots and Cubettos at branches
  - Mobile labs that move around
    - Working to get branches their own laptop labs that stay there
    - Staff update them quarterly in the branches
  - Annapolis library torn down, new one being built
  - Windows 10/Office 365 coming
  - Moving website and intranet from servers to cloud (Pantheon)
  - Moving to Library Market
  - Tech competencies
    - On a monthly basis, rolling out scenario based competencies



### 3D printers

- Can transport LulzBot - put it on a hand cart
- Printed Solid in Delaware - buy through them and staff can go be trained, they will fix

### Conferencing Tools

- Stuart and Nini called in from Baltimore
- This group can help with ideas for statewide tech that can help deliver good experience for internal and external customers
- Potential to apply for grant funding for virtual meeting equipment for state
- There is some equipment in some places, but not everyone knows about it, of varying quality
- MDLIBTECH look at equipment and decide if it would be useful to purchase
- Logitech system <https://www.logitech.com/en-us/video-collaboration/products>
  - Tabletop mic and speaker
  - Hub for camera/phone cables
  - No software, can use with Hangouts, Blackboard, etc.
  - \$870 through MEEC, \$999 other places
- Do counties already have this capability?
  - Some limited availability, but not all staff know how to use them
  - Harford looking to use Skype from 365 for internal communication
- Training would need to be on the platform
- Is this group interested in working on this project?
  - Identify what is needed in order to make it so groups can meet across the state
  - Suggestion to have a complete kit - including laptop, and all Logitech equipment, maybe projector and mifi? "Meeting in a box"
- Group can spec something out
- Why and how we will evaluate? Track usage
- How many? Use the same formula as the Google Expedition Kits?
- Group Discussion
  - Mifis? Include in grant first year at least
  - Would definitely want a kit, including laptop, projector, case
  - Some specs were laid out, but our time in the meeting room was up
    - More info to come