

## **MDLIBTECH Meeting June 4, 2019**

Attendees: Stephanie Petruso, Johanna Doty, Sara Stephenson, John Courie, Maurice Coleman, Ray Reed, Charles Spalding, Christin Edwards, Robert Palmer, Bill Vaughn, Tiffany Sutherland, Nini Beegan

### **Election of new chair/secretary**

- Stephanie will send email to listserv asking if anyone is interested in being chair
- Sara will remain secretary if no one else is interested

### **Tech Connect Updates**

- December 5 at Shady Grove
- Keynote in process - waiting for confirmation
- New website - <https://mdtechconnect.org>
- Social media has been created - rolling out soon
- Call for proposals coming soon

### **Cybersecurity Team Updates**

- Notifications/types of discussions
  - Threats - confidential notification of existing threats
  - Vegas - confidential questions
  - Query - questions of less sensitive nature
  - RAC (?) - sharing info
- Discussion of discounts on pricing if everyone uses a product (Deep Freeze, etc.)
- Locking down USB on public PCs
- Security programming for staff and public
  - State trialing a product for kids with four counties
  - American Girl book dealing with cybersecurity
- KnowBe4 Training
  - Nini sent out module that can be used with public
    - Home Course
      - Outside of console, no tracking
      - Not meant to be used in bulk with library customers
        - Family and friends
      - [knowbe4.com/homecourse](http://knowbe4.com/homecourse)
        - Password: homecourse
      - If you look at it, let Nini know what you think

### **Video Conferencing Software**

- Presented at MAPLA
  - Favorably received
- Survey to MAPLA
  - Does everyone want entire kit, or just pieces
  - Locations
  - Nini is gathering feedback, then we will go to the next step - how to purchase, inform, support

### **3D Printing Questions**

- Tax

- AACPL charges tax on any physical items
  - AACPL payment system wouldn't allow charging tax online, need to pay before
- Enclosures
  - Not issues with people touching, but some have enclosures
- Aerostruders - AACPL replacing extruders, which have started to go on Lulzbots. New Aerostruders also allow for flexible filament.
- Copyright
  - No one having issues - interpretation of original

### **Substitute Scheduling/Desk Scheduling Software**

- AACPL uses homegrown product for sub scheduling, looking to move away from it
  - Looking at Springshare LibStaffer - webinar, but not a trial yet - interested, but wanting test run in fall
    - Stephanie has recorded webinar if anyone is interested
- Harford
  - Customized Excel for desk schedules, looking at HR vendor Paycom
- Calvert
  - Schedule 3W
    - Good customer service, easy to install and use
    - Easier if you have a wider screen
    - Can be difficult to view at home in browser if you have desktop program installed
    - PGCMLS also uses

### **Lynda.com**

- Switch to LinkedIn Learning
  - Changes coming summer 2019
  - All users will have to create a LinkedIn account to use
    - Can "lock down" profile, but is it enough?
  - Irene Padilla received email from Washington State Librarian about this - the WA Privacy Officer is helping with a request to LinkedIn to create a library-specific service
    - Ohio, Wisconsin interested
    - Hawaii and a county in CT have declined to renew
  - People going to ALA - stop by LinkedIn/Lynda booth and let them know how you feel about the change

### **SimplyE**

- AACPL close to launching to the public
  - Issues with Android app - audios don't always pick up where you left off
- SMCL will also be launching when it's ready

### **Round Robin**

- AACPL
  - Deploying self-check iPad using Meescan (self-check app)
  - STEM programming - offering 3D modeling (Educraft.org using Blender)
  - 360 camera
  - Laptop labs that live at each branch
  - Buying Rosetta Stone
  - Consumer Reports stand alone to replace Masterfile

- SMCL
  - 3D printers, Oculus Rift S, Cricuts, 3D pens
  - Switching phone system to VOIP
- Calvert
  - Tech Toys
    - Labo, etc. figuring out what to do with it
    - Staff training
    - Sitting in public areas, hoping to move toward teaching
  - Self-check
    - Adding self-checks
    - Credit card machines at self-checks
  - Want to replace endcap catalogs with iPads
- SMRLA
  - Charles and Christin will be coming to future meetings
- Harford
  - Summer reading
    - Traveling Oculus, Vive for VR programs
  - Trustwave compliance training
    - PCI compliance
  - Envisionware and Leap - trying to get them to talk to each other
  - Buying Rosetta Stone
  - Keeping Masterfile Premier
- Charles County
  - Drop the mic studio
    - Recording studio
  - Replacing servers
  - VR, video games, interactive
    - Oculus Quest

### **Next Meeting**

- September 10, 10 a.m.
- Discussed adding a fourth meeting again
  - Fourth meeting has been MD Tech Connect, but Tech Connect is so much bigger than LIBTECH now, doesn't function as a meeting
  - Meet in January to talk about what we took from Tech Connect?